

# RELEVANCE, GROWTH AND OPPORTUNITY.

A food and beverage strategy that improves results and increases valuations to the hotel.

# ABOUT US

At Access Point Hospitality Advisors, we empower businesses to foster collaborative thinking to further drive workplace innovation. By using a databased approach, combined with benchmarking and skills assessments, we offer solutions that will improve results of the food and beverage operations.



# THOMAS KELLER

"For me, that's one of the important things about cooking. What as good enough yesterday may not be good enough today"

> - The French Laundry



# OUR APPROACH

### ASSESSMENT

- Interview with all stakeholders.
- Understand the SWOT analysis.

### DATA REVIEW

- Revenue streams and how they are being developed.
- Customer data.
- Cost data and trends.

### MARKETPLACE BENCHMARKING

- Who leads the market and why.
- Relevance of current models and areas for improvement.
- Positioning and open opportunities.





# PROBLEM

### MARKET GAP

Restaurants face and increasing competitive landscape within each market. Maintaining the right relevance in each market is required.

### COSTS

Loss of potential income by not having the right offering and optimalizations strategies will result in losses.

### CUSTOMERS

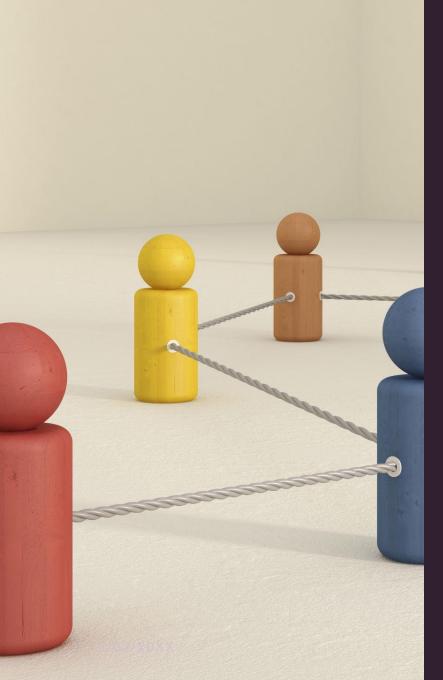
Industry standards suggest that customer acquisition has a 20% acceptance. Hyper competitive landscapes require new plans.

### CONCEPTS

Each concept must have an easy to articulate proposition which can equate to a competitive advantage and a service culture.

## FINANCIALS

The industry faces cost compressions like never before. Having a strategy that can drive profitable revenues is required.



### SOLUTION

#### CLOSE THE GAP

Our process is inclusive. We engage the teams to use data to level set and then benchmarking to begin a development process. TARGET AUDIENCE Leadership and culinary teams who are engaged and empowered to effect change.

# MENU ENGINEERING

Effective menu design and engineering is required. It is more then a procurement and production strategy.

### LEVERAGE SCALE

Our work is designed to increase results and leverage open opportunities of all of the spaces.

### CONCEPTS

The right concept with the right offerings, with the right economic models.

# TOM KELLEY-PRESIDENT, ACCESS POINT HOSPITALITY ADVISORS

- Former National Restaurant Association senior staff.
- National Restaurant Association Board of Directors.
- American Hotel & Lodging Association
  Supplier Representative.
- EVP of Los Angeles 12unit restaurant group.
- 30 years of restaurant and hotel F&B consulting, global brand experiences



# DOUG WATSON HOSPITALITY ADVISORY

- 35 years of experience in the food and beverage and hospitality business.
- Former Area Vice President for the Ritz Carlton Hotel Company and Marriott International with a collective 10 years experience of multiple lodging operations.
- Experienced in concept development, menu engineering and celebrity chef restaurants.
- Awarding winning General Manager and recipient of the renowned Disney Partner Award.
- Experienced hotel developer with expertise in resort, convention and boutique lifestyle hotels.



# ERIC CARES-EXECUTIVE CHEF

- Culinary Institute of America graduate.
- Trained under Todd English and at legacy restaurants nationwide.
- Sought after consulting chef and research chef.
- Research consulting Chef for Trader Joe's
- Training expert on cost management and chef mentorships.





# NEXT STEPS

- Set up a meeting to do a site review.
- Develop a scope of work based on the site review.
- Scale a series of solutions curated for the specific needs assessment.



# THANK YOU

Tom Kelley President

Access Point Hospitality Advisors / refining hospitality performance /

National Restaurant & Hotel F&B Consulting Arizona & Nationwide twitter: @TomKelleyHotels 520.344.2406 // direct: 619.300.4495 learn more about us: www.accesspointgroup.com